

**SOUTH WEST  
COMMUNITY  
TRANSPORT**

**2008 CLIENT  
CONSULTATION**

**SOCIAL  
OUTINGS.**

# **SOUTH WEST COMMUNITY TRANSPORT**

## **2008 CLIENT CONSULTATION**

### **SOCIAL OUTINGS.**

To support South West Community Transport in providing monthly Social Outings which meet the needs of the clients SWCT invited clients to a consultation session to discuss their needs and to identify potential venues for the outings.

Two consultations were held:-

- 1) Macarthur clients was held on Monday 7<sup>th</sup> April with 9 clients attending
- 2) Liverpool and Fairfield clients was held on Monday 22<sup>nd</sup> April with 23 clients attending

#### **Issues to be considered when organizing a Social Outing**

To assist the group in understanding the type of generic needs of both the clients which SWCT take into consideration when organizing social outings the following issues were listed:-

- Amount of time clients spend on the buses
  - Toilet Breaks
  - Clients with mobility issues can suffer if sitting for too long
  - Sometimes can take 2 hours to do the pick up
- Is the venue accessible (including toilets?)
- How much walking is involved?
- Cost of venue and lunch
- School holidays
- Is safe seating available?

<b>Macarthur Clients</b>
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**Issues to be considered when organizing a Social Outing as identified by clients during consultation**

- Enough toilets
- Not a lot of walking
- Level ground
- Getting everyone together – social contacts
- Lunch between \$15 and \$20
- Let clients know they don't have to eat smorgasbord – can go to café
- Mounties – need to be advised / supported to lift – Driver to be advised location of lifts etc prior to going to venue
- Seats if long walk

***Past Venues 2007 – 2008***

March	Narellan shops	April	Masters Builders Club
May	Art Gallery, Sydney	June	Wollondilly Heritage Ctr
July	St. Mary's Towers	August	Campbelltown Catholic Club
September	Tulip Festival	September	AGM
October	Stockland Mal	November	Mounties
December	Xmas Party	January	Master Builders Club
February	Wetherill Park shops	March	Janet's Royalty Rooms

***Future Venues 2008***

April	C'town Catholic Club	May	Fairfield City Farm
June	St. Mary's Towers		

*Suggested Venues identified by Clients during consultation*

- Koala Park – West Pennant Hills
- Dingo Sanctuary – Bargo – club for lunch or Wirrimbirra Café
- Casula Art Gallery – newly opened
- Master Builders Club – Wollongong
- Fire Museum – Penrith
- Train Museum – down south
- Narellan shops near Christmas time
- Tulip Festival although not many seats provided
- Mittagong Duck Pond with lunch at Mittagong RSL
- Train Trip possibly from Campbelltown to Moss Vale – to be linked to  
Travel Training project
- Movies
- Tram Museum
- Georges River Motor Boat Club
- Fisherman’s Club – Brighton-Le-Sands
- Airport for lunch
- Air Museum – Bankstown
- Bankstown Trotting Club
- Revesby Club (need to check steps out the front)
- Fitzroy Falls

<b>Liverpool / Fairfield Clients</b>
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**Issues to be considered when organizing a Social Outing as identified by clients during consultation**

- No stairs
- Just to get out of the house
- Nice Meal – no cooking – someone to serve you
- Meeting with friends on outing – making new friends
- Nice scenery
- Prices are fair
- Nice place – pay a little bit extra is O.K.
- \$15 to \$20 is O.K. to pay for lunch
- Leave about 3 months between visits to clubs
- Be aware of impact of weather conditions

***Past Venues 2007 - 2008***

March	Narellan Town Ctr	April	Wollondilly Heritage Ctr
May	Art Gallery, Sydney	June	Georges River Sailing Club
July	St. Mary's Tower	August	Mounties
September	Tulip Festival	October	Narellan Town Ctr
November	Christmas Party	December	Nil
January	Mounties	February	Narellan Town Ctr
March	Tramway Museum		

***Future Venues 2008***

April	Sizzlers	May	Power House Museum
June	C'town Catholic Club		

***Suggested Venues identified by Clients during consultation***

- Every 3 months consider a longer distance / day
- BBQ in a park near a river
- Liverpool Power House Museum
- Liverpool Museum on Highway Liverpool – they give you morning tea
- Sizzlers
- Zoo (lot of walking involved)
- Nepean River Boat (no accessible toilets)

- Hyde Park Barracks (need to check out accessibility and walking)
- Featherdale
- Harbord Diggers
- Fish on the Wharf at Watsons Bay \$7 (need to check out accessibility and walking)
- Power House Discovery Centre – Castle Hill
- Rooty Hill RSL
- Place that makes the coaches / carriages for the Queen
- Manly
- Hubertes Country Club – Luddenham
- Train Trip (need to identify suitable locations)
- Windsor
- Penrith Club
- RSL Liverpool - \$11 buffet – not on weekends
- Janet Royalty – not on weekends
- Kiama (need to check out accessibility and walking)
- Master Builders Club Wollongong
- Tea Pot place – Katoomba – distance could be an issue
- Old Government House Parramatta
- Ruby's on the Beach Woonona (check out prices, seating etc)
- Koloa Park
- Dingo farm Bargo
- Narellan shops for Christmas
- Duck Pond at Mittagong followed by RSL club
- Chinese Gardens Campbelltown
- Tram Museum – very good last time we visited it
- Georges River Sailing Club – not on weekends
- Cabra-Vale Diggers
- Airport??
- Air Museum Bankstown
- Bankstown Trotting Club
- Fitzroy Falls
- Xmas in July (regardless of venue)
- Aquarium – Darling Harbour and or Manly
- Art Gallery Lurnea (artist Lindsay ??)
- Chipping Norton park, on river ((need to check out accessibility and walking)