

Handy Hints for Catching Public Transport

Here are some things to think about when catching public transport. This is just one of the many resources available through South West Community Transport Travel Training project. If you are interested in more information contact a staff member on Ph: 46296886

Catching the bus

Make sure you know where your local bus stop is and when the bus arrives. You can contact 131500 for transport information or call local bus provider. Make sure you arrive at your bus stop 5-10 minutes before the bus is due to arrive.

Catching the train

Major train stations, have ticket barriers however you can ask to use the side gate if you have difficulty with the barrier. If you need assistance getting on the train call the station before so they are aware. If you have not been able to contact the station prior to traveling then inform a staff member on the Ticket Barriers that you will need assistance.

Mobility and Transport

Most bus Companies now have bus services that are designed to 'kneel' down to minimise the first step onto the bus, making it easier for people with mobility issues. Contact the bus company to find out the times these buses run.

Bus drivers are considerate of the needs of their passengers and will wait until you are seated before moving off. (If you're concerned ask the driver to wait when purchasing your ticket)

Although the Train Station you get on at may have lifts or access from street level to the concourse and platform for people with mobility problems, this may not be the case for the Train station you're wanting to alighting at. Check that the station your planning to get off at has a lift or ramp before boarding the train by, asking a staff member or guard on the train.

Buying a ticket

You may be entitled to buy a Pensioner Excursioner Ticket. You will need to hold a current CentreLink concession card or Seniors card to be eligible. With the P.E.T, you can travel all day on the one ticket on most forms of transport. Ask the bus driver or ticket office at the train station for a Pensioner Excursion Ticket (P.E.T) this will cost \$2.50. The same ticket is valid for Bus ,Train and Ferry.